

YOU KNOW WHERE YOU WANT TO BE  
WE CAN HELP YOU GET THERE



# COMMUNITY SUPPORT

'add isrm' understands that managing risk in any environment is not just about the logistics of safety and security. It is also about working cooperatively with local communities to understand the social and environmental impacts of operating as a foreign presence overseas, particularly in areas of weak governance

Addressing human rights issues such as labour practices and land rights are crucial to conducting operations in an ethical and sustainable manner as well as protecting and promoting a company's international reputation and minimising loss of productivity due to local resistance or lack of engagement.

'add isrm' understands and believes in the importance of local engagement and consultation that respects and considers cultural expectations and practices.

'add isrm' specialist knowledge and experienced consultants offer the following services to organisations wishing to engage effectively with local communities at a range of levels:

- > Comprehensive Country Notes covering issues relating to living and working effectively overseas, including cultural norms and workplace expectations
- > Country specific Cross-cultural Awareness training for personnel preparing to live and work in a foreign environment
- > Development of Human Rights policy that formalises a commitment to ethical engagement with local communities, being underpinned by the principles of consultation, fairness and transparency
- > Development of a Community Awareness Framework that identifies key issues and stakeholders, outlines a process for community consultation and helps facilitate positive cooperation and engagement with local people

## **CONTRIBUTING TO CULTURAL SUPPORT AND LEGACY PROGRAMS**