



add isrm

Quality Assurance Policy

add isrm Pty Ltd (add isrm) is committed to achieving a standard of quality performance which will satisfy both add isrm and client requirements for all activities carried out by add isrm.

To achieve this objective, add isrm utilises an established Quality Assurance Policy and Integrated Management System (IMS) Manual. The IMS Manual encompasses all quality elements as well as addressing statutory and practical requirements to establish, monitor and control the manner in which add isrm conducts its business activities.

In addition, working quality assurance procedures have been developed which are designed to meet the requirements of ISO 9001.

The procedures, and the management philosophy, provide the guidelines for all work undertaken, to achieve fitness for purpose by cost effective strategic planning and the implementation of methodologies to determine and achieve a high level of quality assurance in all operations.

Senior add isrm Management recognize and support these goals and are empowered with implementing, monitoring and adhering to the quality system guidelines.

Line management is also responsible for maintaining and contributing to a continuous improvement process by implementing procedures, supporting the review and update process and encouraging all add isrm staff and contractors to make recommendations and be attentive for opportunities to improve,

Kerri Reeks

Policy review date August 2013

Operations Manager

add isrm Pty Ltd

August 2011